

24/7 INCIDENT RESPONSE

Managed Security Services



Augment your incident response capabilities with Kudelski Security's advanced, 24/7, local emergency support teams.

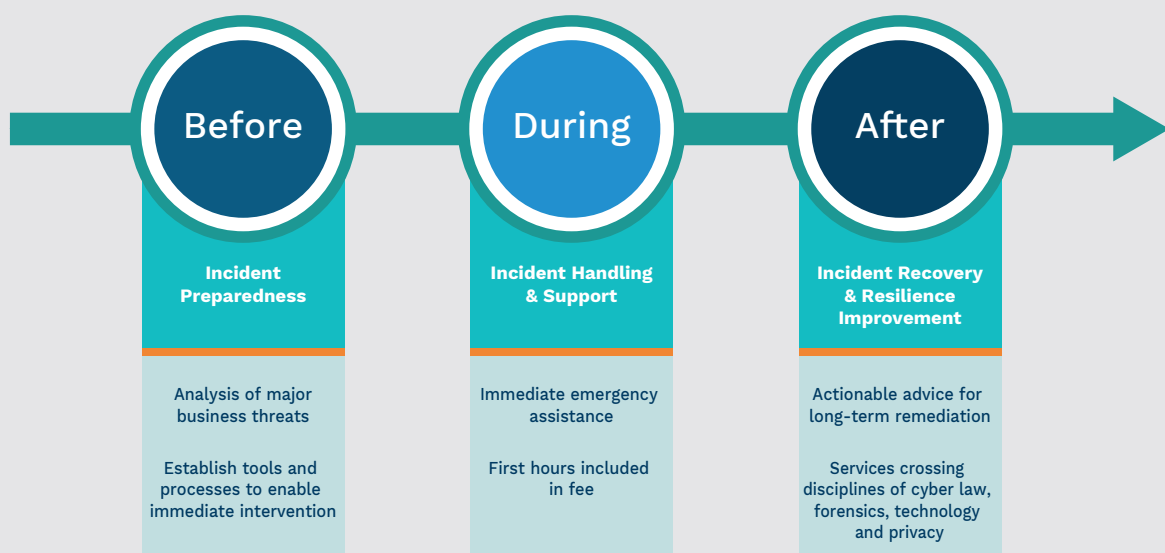
With cyberattacks increasing in frequency and complexity, organizations must be prepared for any type of attack or damage to business and reputation. Having a clear plan of action for when a breach occurs is paramount to reduce the impact and return to business as quickly as possible. However, creating and executing a swift and effective response strategy requires a large investment in technology, people and processes that many organizations struggle to achieve without the help of a trusted partner.

Kudelski Security's 24/7 Incident Response Services helps ensure you have the right organization-wide response plan and capabilities in place to effectively respond to cyber threats. You'll benefit from rich security expertise as well as advanced incident response techniques for swift incident resolution based on best practices for cyber resilience.

24/7 Incident Response Retainer Service – A Comprehensive Guide

Key Outcomes

- Greater assurance that your organization is prepared to respond effectively to security incidents
- Subscription-based model with preparation phase, an emergency response hotline with security experts on standby, and first hours of investigation included in fee
- Playbooks and training that develop capacity to detect, prioritize and reduce dwell time for most common attack scenarios
- A dedicated team of seasoned IR specialists, researchers, and threat hunters familiar with your industry and company



Our Response Methodology

In the event of a cyber incident, our seasoned incident responders will carry out the following activities:

- Immediate response via hotline with 4-hour SLA for incident response (subscribed clients)
- Information gathering for strategic and tactical data points
- Initial recommendations for incident containment
- Advanced situational awareness that defines the threat profile, attack scope, critical business disruptions, and suspected attack vectors
- Continuous containment recommendations as the incident evolves
- Identify the most effective remediation strategy for returning the business to normal operations
- Remediation recommendations to avoid further breaches by limiting or mitigating the identified vulnerabilities or gaps



24/7 Incident Response Retainer Service

When dealing with a cybersecurity incident, one of the most crucial factors in returning to business as usual is to be prepared. The 24/7 Incident Response Retainer Service proactively prepares clients for actionable response and defines how Kudelski Security will provide incident response support. In the event of an incident, our response retainers ensure a Kudelski Security incident response team is on standby to quickly intervene and protect your business from additional attacks.

Efficient Preparation

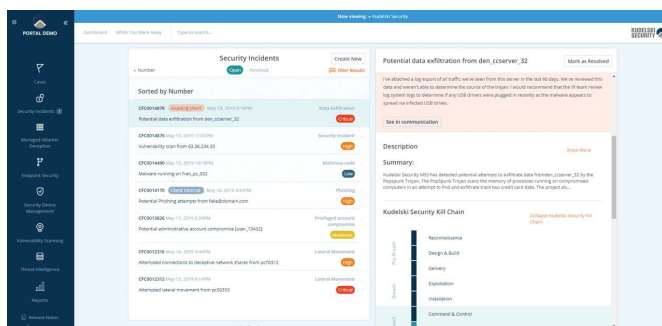
A pre-established, coordinated approach to incident response ensures Kudelski Security consultants can move swiftly and unimpeded when responding to an incident. During the preparation we will build an understanding about the client's specific business environment, computing environment and systems, technical detection and response capabilities as well as their incident response processes and escalation procedures. All necessary tools, processes and communication methods will be set up ahead of time to reduce response time and the overall business impact of a cyber incident.

24/7 Emergency Response Service

Kudelski Security's response retainer program ensures an experienced emergency response team is at the ready to enact the response plan, reducing the time of action and diminishing the overall impact to the business. With an annual retainer in place, clients have access to our 24x7 hotline and a standby incident response expert team that has more than 20 years of forensic investigation and response experience. We provide emergency incident response to enterprises with or without existing contracts.

MSS Client Portal

Our clients have access to key incident information via our MSS portal. The portal is highly intuitive with dashboards that give full visibility of targeted threats and up-to-date reports and actionable information.



Kudelski Security, a division of the Kudelski Group (SIX: KUD.S), is an innovative, independent provider of tailored cybersecurity solutions to enterprises and public sector institutions. Kudelski Security is headquartered in Cheseaux-sur-Lausanne, Switzerland, and Phoenix, Arizona, with operations in countries around the world.

Info@kudelskisecurity.com | www.kudelskisecurity.com

