

PARTNER PROGRAM

EMERGENCY INCIDENT RESPONSE

Limit breach impact and return to business faster with our round-the-clock emergency support

Creating and executing a swift and effective response to increasingly frequent and complex cyberattacks requires a large investment in technology, people, and processes that many organizations struggle to achieve.

Kudelski Security's Emergency Incident Response service helps ensure you have the right capabilities in place to effectively respond to cyber threats.

Response times and incident preparedness are tightly coupled with overall incident costs; therefore, speed and efficiency are paramount. Rapid response ensures your organization can successfully contain the overall impact of a security incident.

Kudelski Security's Emergency Incident Response Service will provide your organization immediate access to experts 24x7x365 with the skills and experience necessary to effectively assess, contain, and remediate security incidents. We leverage our extensive global security operations capabilities to provide context and insight into various indicators of compromise, adversaries tools and tactics, large-scale campaigns, log and event data, potential insider threats, and in-depth malware analysis. This gives our specialized incident responders a big picture view to quickly, effectively, and thoroughly handle potential security incidents on your behalf.

APPROACH



- **During the incident** – Immediate emergency assistance for swift resolution. Information on strategic and tactical data points as well as initial and ongoing recommendations for incident containment.
- **After the incident** – Offer advice for long-term remediation to avoid further breaches by limiting or mitigating the identified vulnerabilities or gaps.

BENEFITS

- Access to a 365x24x7 hotline of highly specialized incident responders, forensics specialists, researchers, and threat hunters for emergency assistance during a security incident.
- Clear roles and responsibilities, communication procedures, and an action plan in place to contain and remediate incidents.
- Monitor key incident information via our Managed Security Services (MSS) client portal, which is highly intuitive and includes dashboards that give full visibility of targeted threats, up-to-date reports, and actionable information.



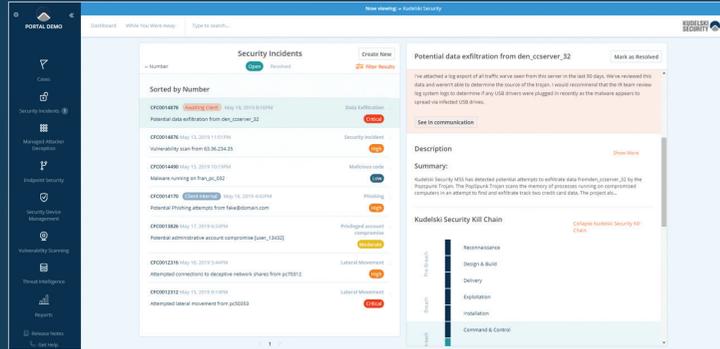
SERVICE OPTIONS



SCOPE

(Per Incident, Per Client)
Incident Response Services

24/7 access to
Cyber Fusion Center (CFC)
hotline and client portal



Kudelski Security MSS Client Portal

KEY DELIVERABLES

The Emergency Incident Response Services Alliance Package includes:

- 24/7/365 Access to the Cyber Fusion Center (CFC) hotline for immediate assistance
- 24/7/365 Access to the Cyber Fusion Center (CFC) Client Portal for secure communications, report delivery, ticketing, and incident tracking
- Special use licenses of the CrowdStrike EDR tool for Incident Response support (when required)
- 14 days of emergency incident response services per incident, per client
- Emergency Incident Response Service typically includes:
 - Threat identification, containment support, remediation guidance
 - Forensic analysis, automated dynamic malware analysis
 - Log and threat analysis
 - Threat monitoring and hunting
- Comprehensive incident report. Includes the most effective remediation strategy and recommendations for returning the business to normal operations and avoiding further breaches

Kudelski Security, a division of the Kudelski Group (SIX: KUD.S), is an innovative, independent provider of tailored cybersecurity solutions to enterprises and public sector institutions. Kudelski Security is headquartered in Cheseaux-sur-Lausanne, Switzerland, and Phoenix, Arizona, with operations in countries around the world.

Info@kudelskisecurity.com | www.kudelskisecurity.com

