

7 Warning Signs It's Time to Say Goodbye to Your MSSP

1 Their portal is unattractive and unintuitive

A portal should give instant access to the info that matters.



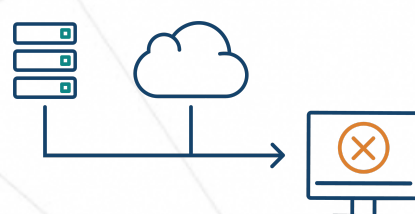
2 They are an alert factory

You need alerts on the validated threats, not the million other ones.



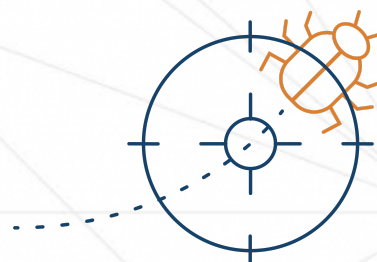
3 They can't display incidents across your environments

You need to see what they see – across IT, cloud, OT/ICS.



4 They can't prove their threat hunting capabilities

This is key. Real hunting uncovers real, unknown threats.



5 They have restrictive SLAs and a nickel-and-dime attitude

You and your security should always come first.



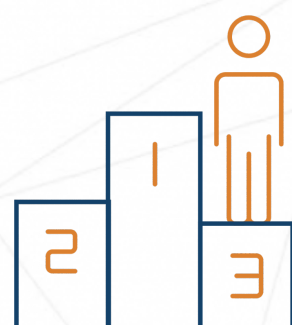
6 Real-time visibility into the service you're paying for is not an option

Real-time is where the threat is at, and the services should be always on.



7 You're only with them because they were easy to get

Budget and easy procurement should never be the reason.



3 MSSP Must-Haves

Modern Interfaces & Collaboration Tools

Mobile Apps and real-time chats are the norm. Your MSSP should leverage these tools to improve the client experience.

Tailored, Strategic Services

Your MSSP should customize its services to your specific environment and understand your long-term security goals.

Honesty & Transparency

An MSSP should work with you to define and shape requirements rather than claim they can check all the boxes.

With hundreds of companies offering managed security services around the globe, there's no reason to settle for a bad MSSP relationship.

So, is it time to move on?

Kudelski Security MSS will keep you and your assets more secure. We can reduce threat detection time to hours, not days, and will protect your data – wherever it resides.

Contact us at kudelskisecurity.com/contact to start a conversation.



[CLICK HERE](#) to watch to the webcast.